



Issaquah Endodontics

More Time for Patients and Less Time Fighting Spam/Network Problems

Problem:

Issaquah Endodontics is a small dentist office that does mainly root canals. They were having many problems with spam e-mails and with unwanted e-mails that they were receiving. This was causing lost time and distraction for the staff, especially as it was related to maintaining a smooth flowing process for scheduling and paying attention to patient needs. Further, the potential of a virus shutting down their internal office network would almost bring their internal process to a complete halt. With no internal IT support, they would be at the mercy of an outside consultant to get to their office in a timely fashion, repair the problem, and get them up and running again.

How Wiresoft Solved the Problem:

With the installation of the Wiresoft UTM Professional Security Platform these problems were taken care of. They stopped receiving all spam. The distraction of having to deal with spam and the occasional virus went away. The staff was able to increase the amount of work they performed and were better able to meet patient needs, both patients who were in the office and for scheduling purposes. They used the Wiresoft UTM Security Platform to replace the Norton Antivirus which they had on their 13 computers and wasn't doing the job very well. This also saved them costs because they did not have to re-subscribe to Norton Antivirus for all office computers.

About the Wiresoft UTM Security Platform:

Wiresoft, Inc. is a leading provider of network security solutions specifically designed for small and mid-sized businesses. The Wiresoft UTM Security Platform is a four-in-one problem solver, offering complete protection and freedom from business interruption with an impenetrable firewall, anti-virus defense, spam blocking and VPN connectivity. Built upon proprietary artificial intelligence technology, the Wiresoft UTM Security Platform monitors your incoming and outgoing traffic 24/7/365, while continuously performing automatic virus and system updates. The complete, multifunctional and expandable enterprise-level network protection ensures your network remains healthy and secure, all the time.

The Wiresoft UTM Security Platform has undergone rigorous performance testing by Proteus|, OTM, the IT industry's leader in software and hardware evaluation. A downloadable report of the professional assessment is available on the Wiresoft web site. For more information about Wiresoft, Inc. and the UTM Security Platform, visit www.wiresoft.com or call us toll-free at 866-333-4567.